

GOING FOR GOLD 2020

Nevada MGMA Annual Conference

Wednesday, May 20, 2020

12:00pm-5:00pm

Exhibitor Set-Up

12:00pm-7:00pm

Registration Open

12:00pm-2:00pm

Pre-Conference – Train the Trainer: Annual HIPAA Training

Nan Gallagher, Esq. - The Nan Gallagher Law Group LLC

2:00pm-4:00pm

Pre-Conference – Gemba Walk: Starting Your Lean Journey

Brian Ramos, MBA, CMPE – Capital Anesthesia Partners, LLC

5:00pm-7:00pm

Welcome Reception/Dinner

Thursday, May 21, 2020

7:00am-7:00pm

Attendee Registration/Exhibit Hall Open

7:00am-8:00am

Breakfast

8:00am-8:15am

Opening Remarks

8:15am-10:15am

Opening Keynote

Excellence in the Patient Experience

Joseph Quitoni - The Ritz-Carlton Leadership Center

10:15am-10:45am

Break in Exhibit Hall

10:45am-11:45am

Workshop 101

Medical Practice Financial Statement Bootcamp

Brian Ramos, MBA, CMPE - Capital Anesthesia Partners, LLC

10:45am-11:45am

Workshop 102

Washington Update

Michael Devino, MPH, MGMA Government Affairs

11:45am-12:45pm

Lunch

12:45pm-1:45pm

Workshop 201

Ambush Inspections: Don't Be Scared, Be Prepared

Nan Gallagher, Esq. - The Nan Gallagher Law Group LLC

12:45pm-1:45pm

Workshop 202

Identifying Payment Review and Recovery Strategies for Payer Contracts

Kevin Mulcahy, FACMPE – Massachusetts General Physician Organization

1:45pm-2:45pm

Workshop 301

Reducing Staff Turnover Starts with the Hiring Process

M. Christine Kalish - Brittain-Kalish Group, LLC

1:45pm-2:45pm

Workshop 302

Compliance as a Profit Center

Wiks Moffat, CHC – HealthCare Compliance Network, LLC

2:45pm-3:15pm

Break

3:15pm-5:15pm

Keynote Session

If Not You, Who? How to Crack the Code of Employee Disengagement in Healthcare

Jill Christensen - Jill Christensen International LLC

5:15pm-7:15pm

Thursday Night Networking Event

Friday, May 22, 2020

7:00am-8:00am

Breakfast

8:00am-9:00am

Workshop 401

Confronting Our Conscious and Unconscious Biases

Jessica Ellis-Wilson, CMPE - Practical Management

8:00am-9:00am

Workshop 402

Creating a Learning Culture (Panel Discussion)

Moderator: Leonard Hamer, MBA, CMPE - Physician Select Management

Chris Cochran, PhD - Dept. of Healthcare Administration and Policy, UNLV

Mario Moya, ATC/L, MBA - Advanced Orthopedic & Sports Medicine

9:00am-10:00am

Workshop 501

Mastering Patient Flow

Mary Rewinski, MBA, FACHE – RVH Solutions

9:00am-10:00am

Workshop 502

Employment Law Updates for the Medical Practice

Ayesha Mehdi, JD, MHSA - Spencer Fane

10:00am-10:30am

Break in Exhibit Hall

10:30am-12:30pm

Closing Keynote

Memorable Customer Service

Joseph Quitoni - The Ritz-Carlton Leadership Center

12:30pm-12:45pm

Closing Comments, Raffles and Giveaway Prizes

**Program subject to change.*